

DEFINITION OF THE OBJECTIVE TO REACH

When we define a problem, we are establishing limits to focus on the objective to be achieved, the possibilities of what can be done are also established, these limits are known as the problem area. It is not recommended to limit the problem area too closely because you run the risk of leaving out the real problem, defining a problem is of utmost importance as it also limits the number of acceptable alternatives.

Objective and subjective aspects of the problem intervene in the definition process, it is possible to achieve an ideal definition of the problem when:

- It is presented in situational and non-behavioral terms. Because it is easier to change a situation than to change a person.
- Your approach includes the main objective to try to solve the problem.
- Its formulation makes the solution easier
- It is designed in a way that provokes interest and enthusiasm.
- Encourage free thinking.
- The definition is brief and communicable.

These verbal statements are what are known as performance specifications, which can be used to offer alternatives and criteria to evaluate their functionality.

Referencia

García, G, Zayas, E. *El proceso de solución de problemas. [The process of the problem solution]* Recuperado de http://biblioteca.utec.edu.sv/siab/virtual/elibros_internet/55764.pdf