

**UNIVERSIDAD AUTÓNOMA  
DE COAHUILA**



**THE  
ADMINISTRATOR  
AND  
ITS ANALYSIS**

**FOR THE  
PROBLEM  
SOLVING**

**UNIT II**

# INTRODUCTION TO THE UNIT 2

## **INTRODUCTION TO THE UNIT**

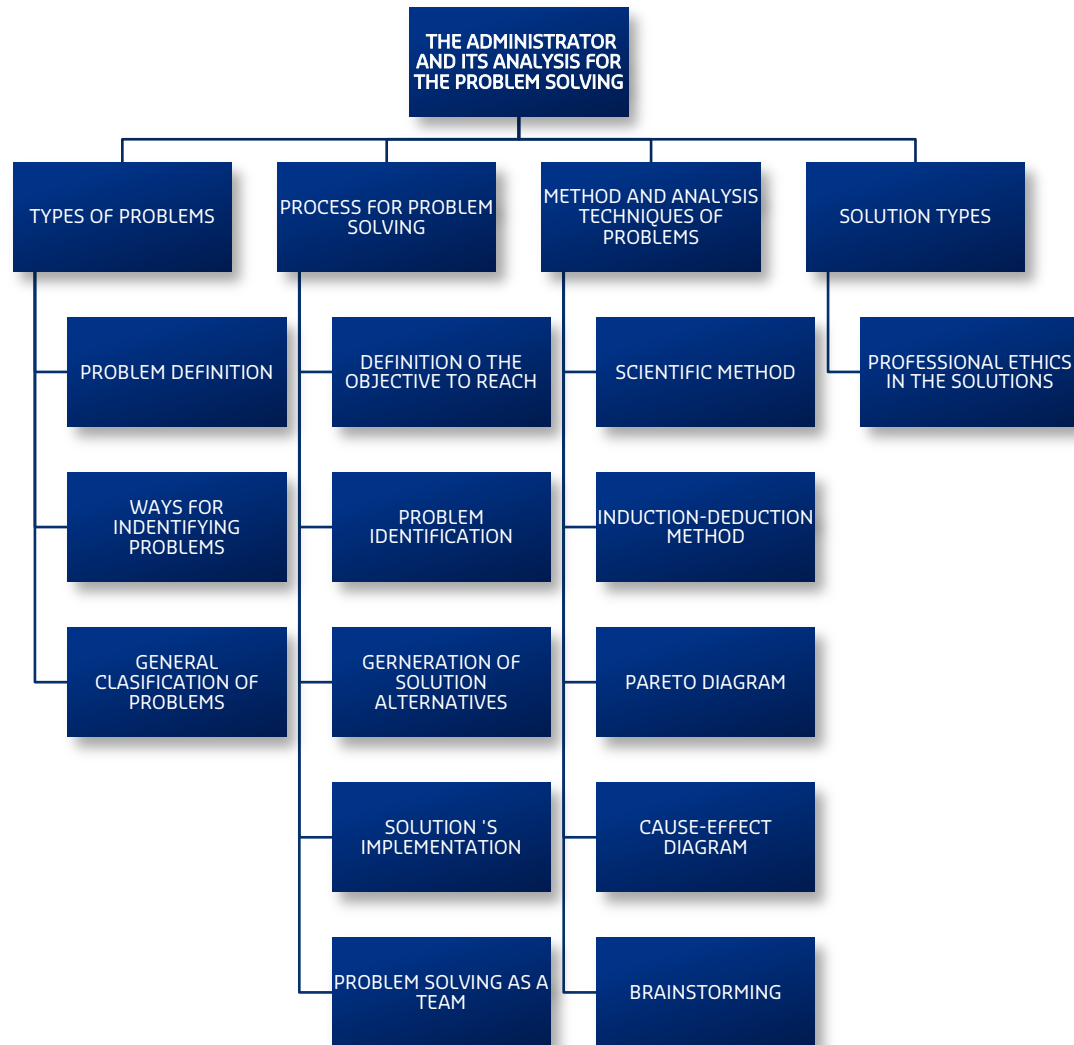
There are several tools that are useful for analyzing the solution of problems within the administrative process, to identify the names of them they must be used, first, the problem must be identified and through the ordered process each element must be analyzed. until reaching possible solutions to determine how these will be applied within the company.

## **PURPOSE OF THE UNIT**

The student will know the concepts of a problem solving analysis, in addition to applying the techniques and methods used for problem solving, including the scientific, inductive and deductive method and different problem analysis tools.

# INTRODUCTION TO THE UNIT 2

## CONTENT MAP



# INTRODUCTION TO THE UNIT 2

## EVALUATION OF UNIT 2

EVALUATION	POINTS
Activity Pareto analysis	5
Activity Cause-effect diagram	5
Activity Brainstorming	5
Unit evaluation	5
<b>TOTAL</b>	<b>20 POINTS</b>

## ACTIVITIES OF UNIT 2

TOPIC	SUBTOPIC	ACTIVITY
Method and analysis techniques of problems	Pareto diagram	Pareto analysis
Method and analysis techniques of problems	Cause-effect diagram	Cause-effect diagram
Method and analysis techniques of problems	Brainstorming	Brainstorming