## Similarities Between ISO and Labor Competition

We can affirm that the link between quality standards and labor competency standards have similarities.

- 1. In both cases, it is about obtaining conformity with an expected performance, either in terms of quality management; where the certification is obtained by the company, or in terms of competent performance; obtaining the certification the individual
- 2. It has to do with training; since the ISO standards contemplate the need for the organization to detect needs and develop training programs for its workers. These actions will be much more effective if they are oriented towards the development of fully defined competencies shared by those involved.
- 3. Both standards systems share the logic implicit in the certification process itself. This is based on the identification of standards, the participation of workers, and the evaluation by an external verification agent who knows the standard and verifies its compliance by the candidate. In both cases, it is about obtaining conformity with an expected performance; either in terms of quality management or in terms of competent performance.
- 4. Compliance with ISO standards (on aspects such as the existence of documentation and records) and Labor Competence (on the performance and knowledge of the worker) are based on evidence, which comes from the operation and is evaluated and certified by third party agencies.

## Similarities Between ISO and Labor Competition

## References:

(2015) Jaime Pérez Posada

Semejanzas entre las normas de competencia laboral y las normas ISO

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